

GLENEAGLE

COACH TOURS KILLARNEY



KERRY HIGHLIGHTS
TOURS 2024
HOSPITALITY BY NATURE

Welcome to our 2024 BROCHURE

GLENEAGLE COACH TOURS - PEACE OF MIND

Gleneagle Coach Tours is part of the Gleneagle Group with almost 70 years of hospitality experience. The 4-star Gleneagle Hotel is a haven of hospitality and entertainment with a strong focus on customer service, great food and making memories. We are delighted to partner with Kerry Coaches, one of Ireland's leading coach operators. They

offer a fleet of luxury vehicles and a professional friendly service.

EASY WAYS TO BOOK

1. Call in and book directly with the Gleneagle Coach Tours reservations team 064 667 1550 or 064 668 6125
2. Book online on www.gleneaglecoachtours.com
3. Email your request to info@gleneaglehotel.com



RESERVATIONS OFFICE:

7 days per week.

JOIN OUR MAILING LIST

Never miss out on latest tours and offers – subscribe now by contacting us. Take a holiday in Kerry in 2024 and choose from a selection of routes and dates with Gleneagle Coach Tours. Memorable holidays, great experiences and great value packages await. In this brochure you will be sure to find a holiday on a date that suits.

VETTED

We carefully select our supplier partners and only work with established providers of tourism products. Hotels, coaching partners and attractions are selected with you in mind.

REMOVE THE STRESS - BOOK A COACH HOLIDAY

Planning and booking a holiday can be fun but also a little stressful trying to coordinate times, dates and all of the elements that make a great trip. At Gleneagle Coach Tours we remove this planning for you and offer inclusive packages at great value rates.

INCLUSIVE TOURS



All tours come with some standard elements such as luxury coaches, experienced drivers, 4-star hotels with meals included and a selection of pick up locations. Sit back and relax knowing the important parts of your holiday are taken care of.

Terms and conditions of booking are issued on your tour confirmation. Please contact us for a copy of the terms.





TOUR DATES 2024

DATE:	TOUR STARTS	DURATION	PRICE
January 29th	Dublin	4 nights	€379pps
February 18th	Cork	4 nights	€379pps
March 10th	Waterford / Wexford 	4 nights	€379pps
April 7th	Galway	3 nights	€329pps
April 7th	Midlands (Navan)	3 nights	€329pps
April 15th	Carlow / Kilkenny	4 nights	€419pps
May 19th	Dublin	3 nights	€329pps*
May 27th	Mayo	4 nights	€419pps*
June 3rd	Galway	4 nights	€459pps*
June 3rd	Waterford / Wexford	4 nights	€459pps*
June 17th	Carlow / Kilkenny	4 nights	€459pps*
July 1st	Mayo	4 nights	€479pps**
September 1st	Midlands (Longford)	4 nights	€439pps*
September 15th	Waterford / Wexford	4 nights	€439pps*
September 15th	Dublin	4 nights	€439pps*
September 30th	Galway	4 nights	€439pps*
October 21st	Carlow / Kilkenny	4 nights	€419pps
November 4th	Midlands (Navan) 	4 nights	€439pps

€30 single supplement per night | *€35 single supplement per night





**€40 single supplement per night |  Social Dancing Break |  Country Music Festival



CHRISTMAS CRAICER BREAKS (MID NOV – MID DEC)

Enjoy a 4-night pre-Christmas break to Killarney and experience the Christmas spirit in a special location. Your tour includes all the important elements such as collection and drop off, return coach to Killarney, breakfast and dinner, evening entertainment and 4-star accommodation.

There are day tours and shopping trips to Cork and Tralee along with a gala festive dinner on one evening.

DATE:	TOUR STARTS	DURATION	PRICE
November 25th	Dublin 	4 nights	€409pps
December 2nd	Midlands (Longford) 	4 nights	€409pps
December 9th	Waterford / Wexford 	4 nights	€409pps
December 16th	Cork 	4 nights	€409pps

€30 single supplement per night

 Christmas Craicers

Route	Collection points
Galway	Galway, Oranmore, Athenry, Loughrea, Gort, Ennis, Limerick
Cork	Youghal, Midleton, Little Island, Alfred St, Curraheen Rd, Ballincollig, Macroom
Dublin	Store Street, Heuston Station, Red Cow Hotel, Kildare Village
Navan	Navan, Athboy, Mullingar, Tyrrellspass, Tullamore, Birr, Roscrea, Nenagh, Limerick, Adare
Mayo	Ballina, Castlebar, Westport, Ballinrobe, Tuam, Gort
Waterford / Wexford	Gorey, Enniscorthy, Wexford, New Ross, Waterford City, Dungarvan
Carlow / Kilkenny	Carlow, Castlecomer, Kilkenny Castle, Callan, Clonmel
Longford	Longford, Roscommon, Athlone, Ballinasloe, Loughrea, Gort, Limerick, Adare

KILLARNEY AND THE WILD ATLANTIC WAY

Experience the best of Killarney and County Kerry with a sightseeing tour to Southwest Ireland. Staying in the famous Gleneagle Hotel means a warm welcome awaits. During your tour, guests visit the stunning Wild Atlantic Way coastline, the wonders of Killarney National Park and some of the quaint seaside towns of County Kerry.

The Gleneagle Hotel has welcomed guests to Killarney for over six decades and is one of Ireland's most popular hotels. Each newly refurbished bedroom has modern amenities along with complimentary Wi-Fi internet and tea/coffee making facilities. Guests also enjoy complimentary access to the Aquila Club leisure centre. There is a hair and beauty salon, ATM, gift shop and an accessible shuttle bus service to Killarney town centre.

YOUR ITINERARY (JAN - MID NOV) INCLUDED - ALL YEAR:

- :: Collection and drop off
- :: Luxury coach transfers
- :: Day tours around Kerry
- :: Accommodation with breakfast
- :: 3-course dinner daily
- :: Entertainment nightly

DAY 1

Arrive early evening to the Gleneagle Hotel. There are welcome refreshments on arrival and some free time before dinner. Enjoy a 3-course dinner in the hotel restaurant followed by live entertainment.

DAY 2

Breakfast and depart for a day tour to the famous town of Dingle and its peninsula. Journey to Sleah Head and Coumeenoule Beach taking in the villages of Dunquin and Ballyferriter with stunning views of the Blasket Islands.

DAY 3

Free day to explore the town of Killarney. Take in some sightseeing in the National Park or Knockreer Estate. Visit St Mary's Cathedral, Ross Castle or Muckross House. Enjoy some shopping or have lunch in one of Killarney's many restaurants or cafes. Alternatively have a free day at the hotel with access to a range of facilities. Dinner and entertainment can be enjoyed in the evening.

DAY 4

A full day Ring of Kerry Tour to explore the Wild Atlantic Way and dramatic seascapes. See the Skellig Islands, an UNESCO Heritage Site. Visit the quaint seaside towns of Sneem, Waterville and Cahirciveen with time for photos, shopping and lunch. Return to the hotel for dinner, entertainment and overnight.

DAY 5

Departure Day from Killarney. Following a tasty breakfast, board your coach for departure to home with comforts breaks along the way.





THE GLENEAGLE HOTEL

One of Ireland's most famous hotels offering guests a memorable stay for over 70 years.



Located in Killarney, the hotel overlooks the National Park and is close to famous attractions such as Muckross House, Ross Castle, the Lakes of Killarney and Torc waterfall.

The hotel has 279 bedrooms with different categories available. The hotel was re-classified 4-star a few years ago following a refurbishment and addition of Hotel67 bedrooms. A collection of quirky designed bedrooms with a superb in-room amenities. Guests can avail of the hotel facilities which include a pool and leisure centre, shuttle bus and gift shop plus a choice of bars and restaurant.



The Gleneagle Hotel is famous for entertainment with a large selection of musicians, entertainers and dancing events taking place through the year. Guests on a Gleneagle Coach Tour can enjoy entertainment each night with additional ticketed acts also taking place in the INEC Arena onsite.



GLENEAGLE INECARENA



Hozier



Mike Denver



Niall Horan



Nathan Carter



Christy Moore

3 VENUES OF ENTERTAINMENT

STAY UP TO DATE WITH OUR ENTERTAINMENT VIA WWW.INEC.IE

POP • ROCK • COMEDY • COUNTRY • FOLK • ARTS/THEATRE

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SKINBEAUTY

@GLENEAGLE

RECHARGE AND REJUVENATE

SkinBeauty at the Gleneagle embodies a blend of face and body treatments expertly delivered in the hotel's boutique, beauty rooms.

To make an enquiry or book now

gleneaglehotel.com

skinbeauty@gleneaglehotel.com

064 6671598

Gleneagle Coach Tours Terms & Conditions:

1. BOOKING AND PAYMENT

- When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 years or older and has the authority to accept these terms of booking
- The guests must pay the required deposit as advertised on the brochure for their booking to be valid. After we receive your booking and required payments, a confirmation of booking with terms and conditions will be issued.
- All monies paid to your booking are held by Gleneagle Coach Tours (the company) or associated agents as payment for tour services. Full payment needs to be made before the advised payment date to ensure the booking is valid. Non-payment of a deposit, balance or outstanding payment will mean cancellation of your place on a tour.
- Guests should always check their confirmation details to ensure you have paid for the correct tour.
- Single occupancy bedrooms are subject to a supplementary charge and this will be highlighted in the brochure or advised when booking.
- Guests can book a place on a tour by paying a deposit for each person named on the booking. Our commitment is always conditional upon the balance of payment being made.
- Payment schedule:
- Deposit of £50/€50pp (non-refundable). A higher deposit may apply if tickets or other pre-paid services are included.
- Balance of payment no later than 4 weeks in advance of departure
- If you book within 4 weeks of departure then the full payment will be taken. If the balance is not paid, we reserve the right to cancel your booking and retain any deposit paid. Further cancellation charges may apply for late cancellation – see Cancellation terms.

2. BROCHURE ACCURACY

Gleneagle Coach Tours make every effort to ensure accuracy of the brochure information and pricing, regrettably errors sometimes occur. You must always

check the price and details of your holiday with us at the time of booking and when you receive your confirmation.

3. IF YOU CHANGE YOUR BOOKING

If, after your confirmation has been issued, you wish to change to another holiday or date we will do our utmost to facilitate a change. This can be communicated by phone but must be submitted in writing as well. An administration fee of £15/€15 per person applies and this is separate to any additional costs or changing to a higher priced holiday. Any requests 4 weeks from departure will not be facilitated and will be treated as a cancellation with the relevant cancellation charges applying.

4. IF YOU CANCEL YOUR BOOKING

If you or any member of your party cancels their holiday at any time then it must be communicated in writing. You must pay the cancellation charges to cover administration costs, cancellation charges administered to the company from suppliers and the potential inability to resell your place. Changing room types as a result of cancellation can increase the cost of your holiday. If your booking includes an additional purchase item such as an upgrade or tickets to an event then these items will be charged at the full retail rate.

PERIOD BEFORE DEPARTURE (CANCELLATION)	CANCELLATION CHARGE
At any time	Deposit only
28 - 21 days	50% of the cost
20 - 11 days	75% of the cost
10 - 1 day	100% of the cost

5. TRANSFERRING YOUR BOOKING

You can transfer your holiday to another person or persons once the conditions of the booking are met. The transfer must be like for like i.e., an adult place for another adult. An administration cost of £15/€15 applies and if the departure date falls within 4 weeks of departure, then full payment must be made. Transferring the booking is always at the discretion and agreement of the company.

6. ALTERATIONS TO YOUR HOLIDAY BY THE COMPANY

As our holidays are planned months in advance, we hope not to have to make changes to these planned trips

but sometimes minor changes have to be done. We reserve the right to do this at any time. We will advise of these changes at the earliest opportunity. If, after booking and before departure, we make a substantial change to your holiday you will have the option of withdrawing from the holiday without penalty. This change includes moving your departure day, a significant change in pick up location (out of county) or changing the hotel designated on the tour itinerary.

All holidays and trips operate if a minimum of places is sold. If the company fails to sell this minimum requirement needed to operate the holiday, then the trip will be cancelled and guests can have a refund or transfer to another holiday under these terms.

7. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday you booked is accurate as described in brochures and marketing materials. Also, the standard of coaches, hotels and tours is of quality with reputable suppliers. If any part of the holiday contract is not provided as promised you may terminate the holiday contract without charge. We are not liable if there are unforeseen or unavoidable actions of a third party not connected with our services or by the non-conformity of another traveler resulting in unavoidable circumstances. We accept responsibility for acts or omissions of our employees and agents. Our liability is limited to a maximum of twice the value of the original holiday.

8. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform your driver or guide who will endeavor to put things right. If your complaint can not be dealt with locally then you can put the issues in writing to Gleneagle Coach Tours within 14 days of returning home. Include your booking reference, important information and photos if required.

9. OUR COACHES

Coaches used are hired from reputable coach operators who have been vetted for use. These companies carry public liability insurance and comply with regulations for coach travel. We don't own our own coaches so we use representative images of these coaches for marketing. Coach type may vary from tour to tour. We reserve the right to substitute coaches in light of lesser or greater tour demand. Single passengers

may be required to share a seat with other passengers. The reserving of front seats is not possible. One seat per passenger is standard. Large luggage items must be stored in the hold of the coach. Owing to Covid-19 mask wearing on coaches might be in place during your trip. Toilets on coaches are not guaranteed but regular rest stops will be made on your journey.

10. HOTEL FACILITIES

Some hotel facilities may be withdrawn from use owing to seasonal issues or maintenance so a guarantee is not possible. We will communicate all up-to-date information regarding the removal of a hotel facility as best as possible. Single occupancy bedrooms will be subject to a supplementary charge and this will be listed before you book. There is a limit on the number of single bedrooms available to book on any tour. Dining in hotels is in agreement with the hotel. The tour group will dine at the same time with the usual table format of between 2 and normally up to 8 guests per table. Entertainment in hotels is stated as included if it is available on the tour. This can be subject to change owing to unforeseen circumstances. The form of entertainment can vary from hotel to hotel. We cannot ensure entertainment with external hotel partners or promoter.

11. LUGGAGE

We request that guests bring no more than one medium sized suitcase weighing no more than 20kgs on their trip. Hand luggage is permitted on board the coach. Luggage should be tagged with names and addresses. Should you suffer loss or damage to luggage you may be able to claim through your travel insurance. Porterage is not included however assistance can be offered. You are responsible to ensure your Luggage is brought to the coach on day of departure. We will not accept liability for any left luggage in any Hotel or any costs incurred for its safe return. All Guests must full responsibility of their own personal belongings when out on day Trips

12. HEALTH AND SAFETY

All guests must take due care of their own and others safety including on the coach, in hotels, restaurants and visitor attractions. Guests who do not adhere to safety requirements may be refused a place on the tour or removed from the tour. If you have health concerns about

travelling, you must check with your Doctor before departing. You should also ensure you have your required medication. Health or mobility concerns need to be advised in advance so arrangements can be made. Smoking is prohibited on the coach and with partner hotels.

13. PICK UP POINTS AND ITINERARIES

- You are responsible for being at your nominated pick-up point on time.
- Pick up points are set and alternative collection points are not an option.
- We advise to be at your pick-up point at least 15 minutes prior to departure.
- The coach will not wait.
- If you need to change pick up location this must be communicated by phone at least 72 hours in advance of the tour commencing.

All itineraries are timed accurately but can be subject to alteration depending on delays or requirements to depart from a given location to keep with the itinerary in question. There is no refund for guests that do not avail of attraction visits, dinner, breakfast or any aspect of the inclusive tour. Some admissions are not included, a clear list of inclusive tour elements will be listed in the brochure.

14. SPECIAL REQUESTS

All special requests must be advised at the time of booking and cannot be guaranteed. The information will be passed to the hotel or tour supplier. Guests requiring a certain room type or facility in their bedroom must make the request in advance and this will be conveyed to the hotel. If you need assistance for your holiday, you must tell us in advance so arrangements, if possible, will be made. If you have dietary requirements this need to be communicated on booking as the hotel might not be able to provide dietary requirements at short notice.

15. PASSENGERS WITH DISABILITIES

We can advise of the best option for a coach holiday should you have a disability. Some hotels and tour suppliers might not be suitable for guests with disabilities so is essential to read itineraries and conduct research. It is important to inform us at time of booking if you have a disability or need for assistance to ensure the coach tour chosen is suitable. If a passenger requires assistance with mobility,

dressings, feeding, etc. then they must be accompanied by a carer or person of responsibility for this. The coach driver or tour manager is not able to provide this service. You are responsible for bringing equipment required such as a walking stick, crutch, etc.

16. PASSENGER BEHAVIOR

While we want all guests to enjoy their holiday you are responsible for your behaviour and conduct while on a tour. Guests who are abusive, violent or destructive will be removed from the tour and the relevant authorities will be informed. We reserve the right to terminate the booking agreement without any refund or obligation to compensate you. The coach driver has the authority to refuse entry to the coach if they form an opinion that you are a danger to other passengers. Guests under the influence of alcohol or drugs and who cause a danger to themselves and others will be refused entry to the coach. Guests are requested to respect the privacy of others when using mobile phones for calls, video and photos.

17. TRAVEL INSURANCE

We recommend all guests have travel insurance in place with a reputable company. We don't supply travel insurance to guests.

18. GDPR (GENERAL DATA PROTECTION Regulations)

We comply with all GDPR requirements and have a full data protection policy which can be requested at any time.



GLENEAGLE

COACH TOURS KILLARNEY

For reservations and details:

Contact The Gleneagle Reservations Team

Tel: 064 6686125

info@gleneaglehotel.com | www.gleneaglecoachtours.com