

# Aquila Club FAQ's

## **1. How to book your swim;**

- a. You will need to pre-book your swim with the leisure centre.
- b. Bookings can be made only up to one day in advance.
- c. We ask all our guests to phone book only to avoid queuing at the leisure centre.
- d. A swim can be booked by ringing our direct line 064 6636178 or from your room at 7220.

## **2. How long is your swim session?**

- a. You can book an hour swim session for you or your family.
- b. This includes; 45 minutes of pool usage and 15 minutes for entry and exit of the leisure centre.

## **3. Can I use changing facilities?**

- a. We ask all our guests where practical to pre change before coming to the leisure centre.
- b. There will be limited changing facilities available to use.

## **4. Where can I shower and do you provide towels?**

- a. Due to covid – 19 restrictions we ask all our guests to shower in the rooms post swim as our changing rooms have limited capacity.
- b. We provide towels for guests at the leisure centre but they must remain in the Aquila club please use towel bins provided.

## **5. Can I shower before using the pool?**

- a. Yes, we do have pre-swim shower facilities available.

## **6. Do I have to wear a swim hat in the pool?**

- a. Yes swim hats are compulsory in our pool.
- b. If you require a swim hat we sell them in the leisure centre for €3.

## **7. What are the opening hours of the Aquila Club leisure centre?**

- a. 8am – 9pm Monday to Thursday family hours finish at 8pm. Friday to Sunday 8am-8pm (including bank holidays).

**8. What are the opening hours for outdoor activities?**

- a. Outdoor facilities are open from 10am – 8pm Monday to Sunday. Weather permitting.

**9. Do you supply Boards and Woggles?**

- a. Due to covid 19 restrictions we cannot provide boards and woggles.
- b. Swimming aids can be purchased from the Aquila Club reception.

**10. Is the adult only area opened in the pool?**

- a. Due to covid restrictions the Sauna, Steam room are closed but this will be reviewed on an ongoing basis. The Jacuzzi is open with capacity limits in place.

**11. Where can I get a copy of the kids club programme?**

- a. Main Reception or Aquila Club Reception.

**12. Do I need to supervise my child in the water?**

- a. All children under the age of 14 must be accompanied in the water by a parent.
- b. All children between the ages of 14 – 16 must have an adult supervising from the viewing area.
- c. Ratio of 1 adult to 4 children.