

FAQ's

1. How do I contact the leisure Centre?

- a. You can contact the Aquila Club by ringing 7220 or 7221 from your hotel room or by ringing 064-6636178.

2. Do I need to book the Pool?

- a. The pool does not need to be pre booked.
- b. If the maximum pool capacity is reached, a waiting system will be in place with a 1 family-out 1 family-in policy in operation

3. Do I need to book the gym?

- a. Pre booking of the gym may be necessary at peak times.

4. Can I Use the changing facilities?

- a. Our changing areas are limited so we will be asking all customers to use the lockers provided in the changing rooms or alternatively bring their belongings with them to the poolside so other customers can use the changing areas.
- b. The changing rooms and showering facilities will be open, we will still be encouraging social distancing and we will be asking our users to limit their time using the changing areas so all customers can avail of them.

5. Do you provide lockers?

- a. Yes our lockers take a €1 coin.

6. Do you provide towels?

- a. We provide towels for guests at the leisure centre but they must remain in the Aquila club please use towel bins provided.

7. Can I shower before using the pool?

- a. Yes, we do have pre-swim shower facilities available.

8. Do I have to wear a swim hat in the pool?

- a. Yes swim hats are compulsory in our pool.
- b. If you require a swim hat we sell them in the leisure centre for €3.

9. What are the opening hours of the Aquila Club leisure centre?

- a. 8am – 9pm Monday to Thursday family hours finish at 8pm. Friday 8am-8pm, Saturday and Sunday 8am to 7pm (including bank holidays).

10. What are the opening hours for outdoor activities?

- a. Outdoor facilities are open from 10am – 7pm Monday to Sunday. Weather permitting. You can contact the clubhouse by ringing 064-6633662 the clubhouse is open from mid May to mid September for pitch and putt and tennis enquiries outside of this period contact the Aquila Club

11. Do you supply Boards and Woggles?

- a. We do not provide boards or woggles.
- b. Swimming aids can be purchased from the Aquila Club reception.

12. Is the adult only area opened in the pool?

- a. The Sauna and Steam room will reopen with capacity limits in place, we will be asking our patrons to follow the time limits in place for the adults only area so everyone has the opportunity to enjoy the sauna, steam room and Jacuzzi.

13. Where can I get a copy of the kids club programme?

- a. Main Reception or Aquila Club Reception

14. Do I need to supervise my child in the water?

- a. All children under the age of 14 must be accompanied in the water by a parent.
- b. All children between the ages of 14 – 16 must have an adult supervising from the viewing area.
- c. Ratio of 1 adult to 4 children.