

## **Aquila Club Frequently Asked Questions**

### **How to book your swim?**

- You will need to pre-book your swim with our leisure centre.
- We ask all our guests to book over the phone to avoid queuing at the leisure centre.
- A swim can be booked on arrival from your hotel room or apartment by ringing ext. 7220 or our direct line 064 6636178.
- You can book your swim one day in advance or on the morning of the day you would like to swim.

### **How long is your swim session?**

- You can book an hour swim session for you or your family. The first session begins at 8am and hourly thereafter.
- This includes 45 minutes of pool usage and 15 minutes for entry and exit of the leisure centre.

### **Can I use changing facilities?**

- We ask all our guests where practical to change before coming to the leisure centre.
- There will be limited changing facilities available to use but unfortunately our shower and locker facilities will not be available.

### **Where can I shower, and do you provide towels?**

- Due to Covid-19 restrictions, we kindly ask all our guests to shower in their rooms post swim as our changing room showers are unavailable.
- We kindly ask all guests to use the towels provided in their room as we will not be providing towels in the leisure centre.

### **Can I shower before using the pool?**

- Yes, we do have pre-swim shower facilities available.

### **Do I have to wear a swim hat in the pool?**

- Yes, swim hats are compulsory in our pool.
- If you require a swim hat, we sell them at the leisure centre for €3.

### **What are the opening hours of the Aquila Club Leisure Centre?**

- 8am – 9pm daily and family hours finish at 8pm.

### **What are the opening hours for outdoor activities?**

- Outdoor facilities are open from 10am – 9pm Monday to Sunday. Weather permitting.

### **Do you supply Boards and Woggles?**

- Due to Covid-19 restrictions we cannot provide boards and woggles.
- Swimming aids such as armbands and goggles can be purchased from the Aquila Club reception.

### **Is the adult only area opened in the pool?**

- Our jacuzzi, steam room and sauna remain closed

### **Where can I get a copy of the kid's club programme?**

- Main Reception or Aquila Club Reception.

### **Do I need to supervise my child in the water?**

- All children under the age of 14 must be accompanied in the water by a parent.
- All children between the ages of 14 – 16 must have an adult supervising from the viewing area.
- Ratio of 1 adult to 4 children.